
Amerigroup's Management of Behavioral Health

October 6, 2014

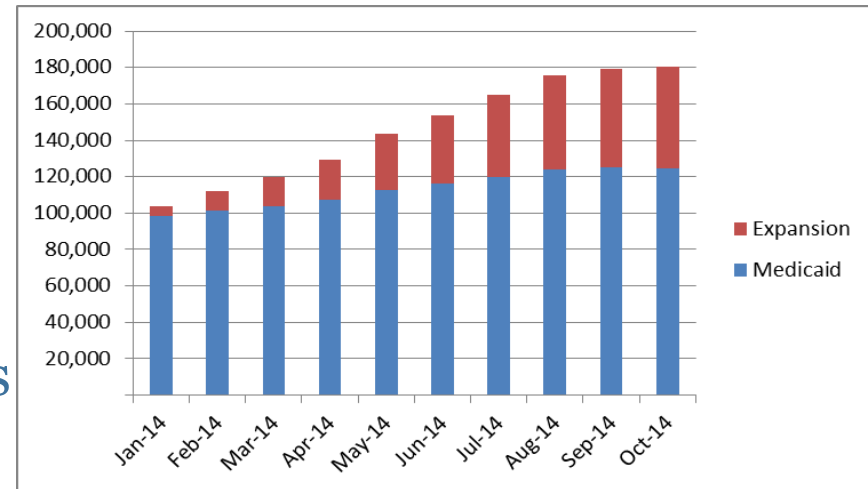


Amerigroup Membership

Nevada Medicaid Membership as of Sept 2013 was 88,469

Membership	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14
Medicaid	98,628	101,301	103,756	107,270	112,428	116,220	119,612	124,190	124,954	124,398
Expansion	5,267	10,628	15,927	21,956	30,954	37,412	45,127	51,705	54,458	56,058
Total	103,895	111,929	119,683	129,226	143,382	153,632	164,739	175,895	179,412	180,456

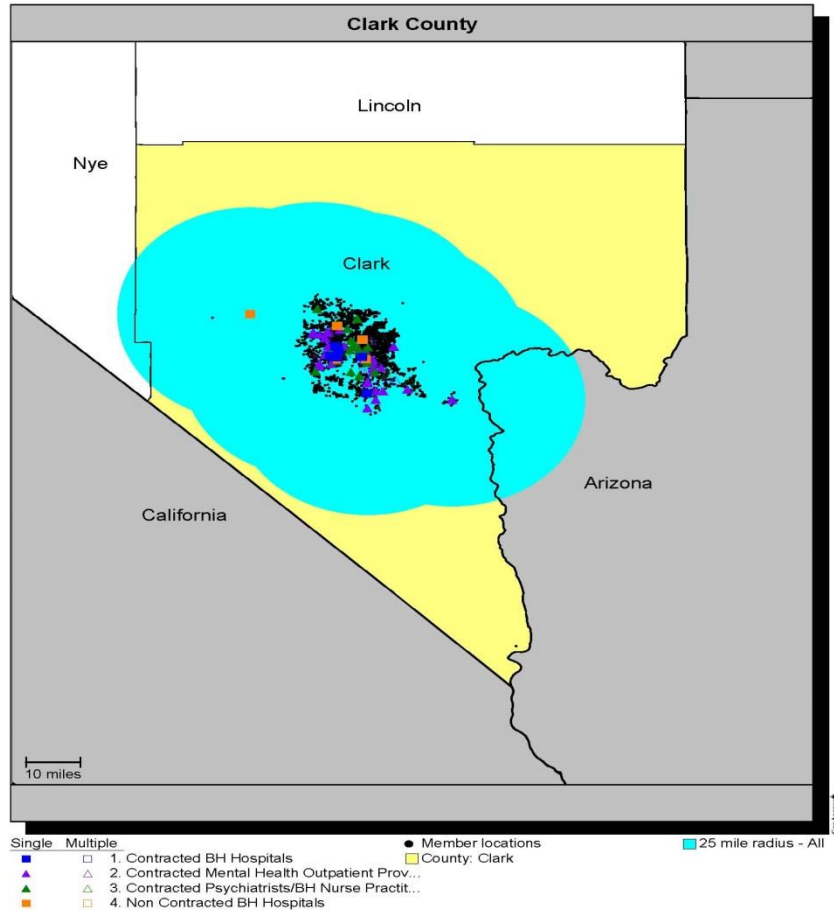
- 67% of Expansion childless adults
- Substance Use Disorder (SUD)
- Higher prevalence of homelessness



BH Provider Network- Clark County Access to Care

Nevada Provider Network - AMERIGROUP Nevada, Inc.

Provider locations

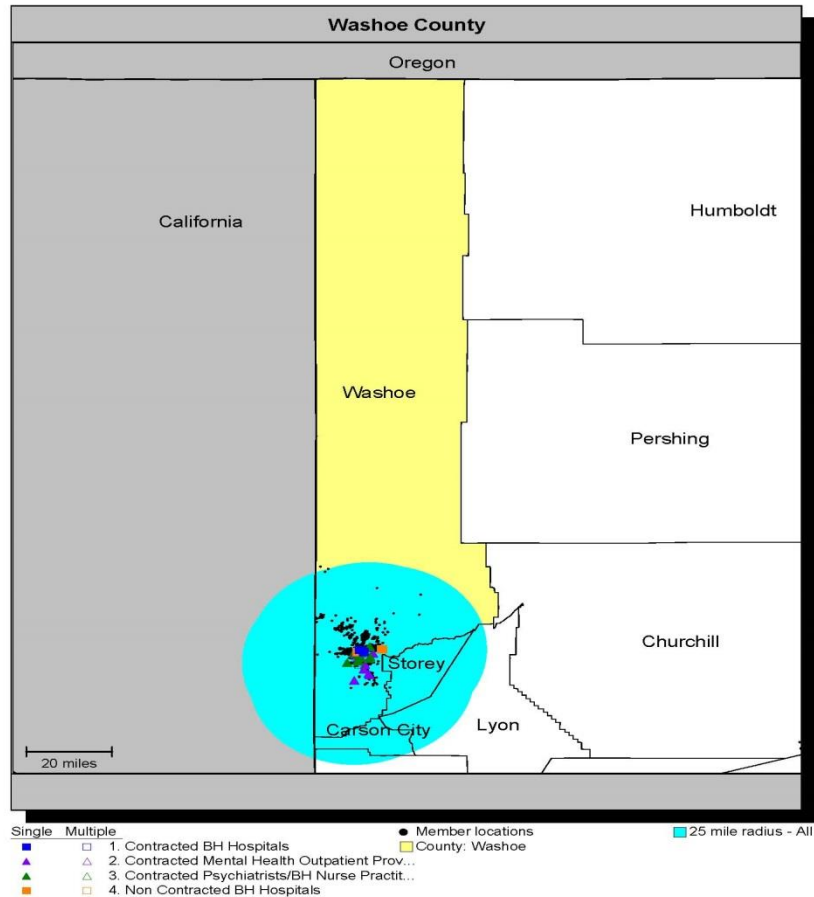


- 100% of members are within 25 miles of a Contracted BH Facility
- 100% of members are within 25 miles of a Prescribing provider i.e. Psychiatrist/BH Nurse Practitioners
- 100% of members are within 25 miles of contracted Mental Health Outpatient Provider

BH Provider Network- Washoe County Access to Care

Nevada Provider Network - AMERIGROUP Nevada, Inc.

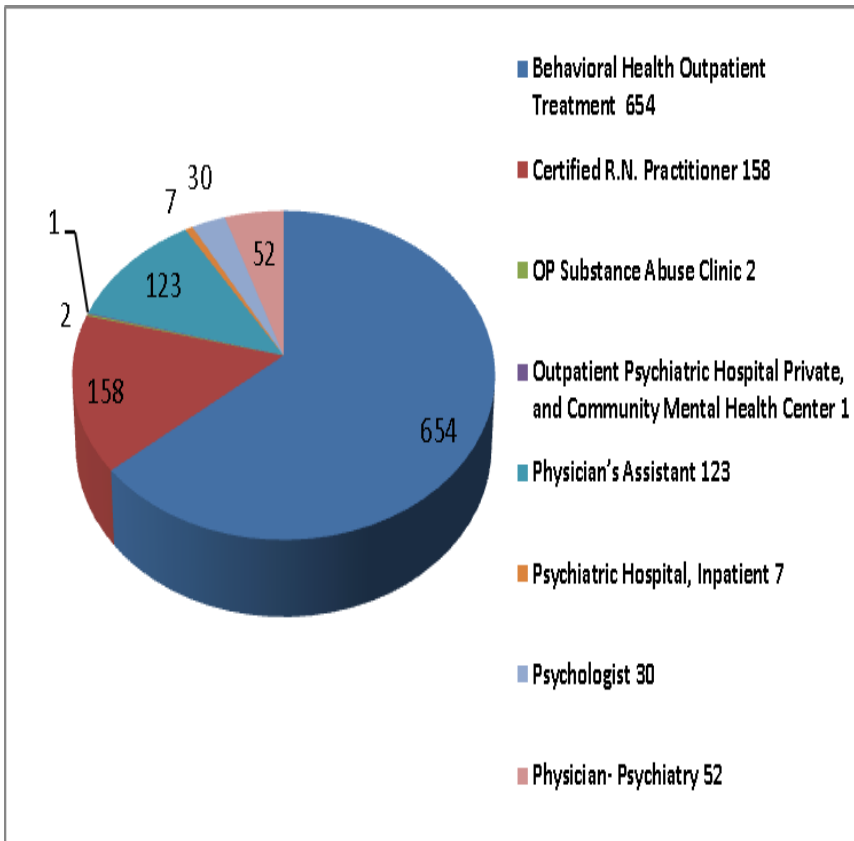
Provider locations



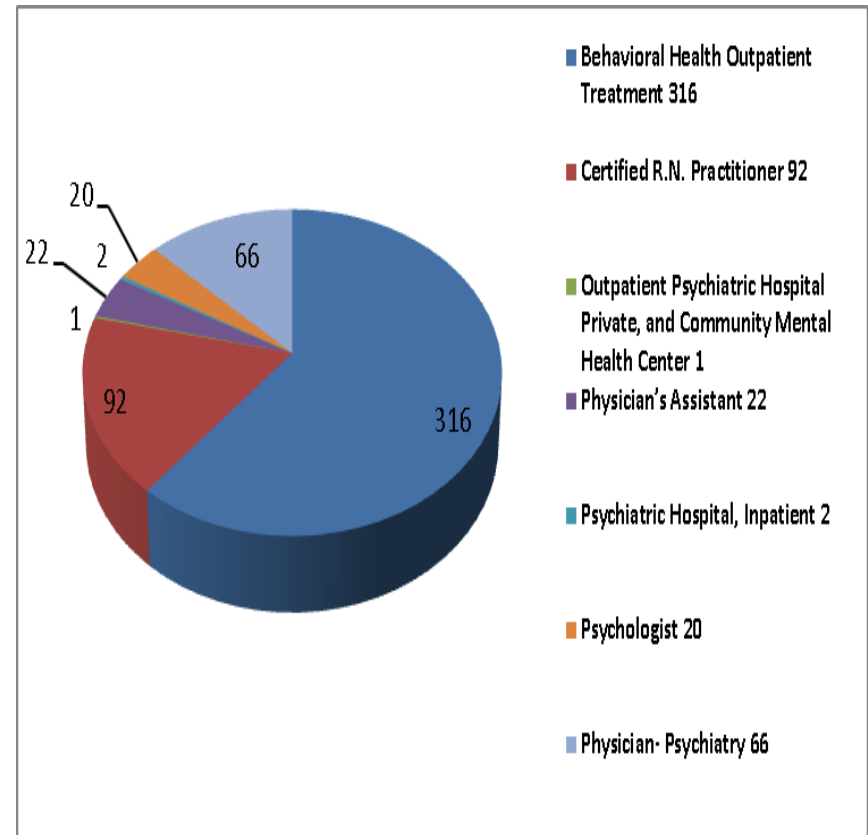
- 99.7% of members are within 25 miles of a Contracted BH Facility
- 99.8% of members are within 25 miles of a Prescribing provider i.e. Psychiatrist/BH Nurse Practitioners
- 99.8% of members are within 25 miles of contracted Mental Health Outpatient Provider

Participating BH Provider Network by County

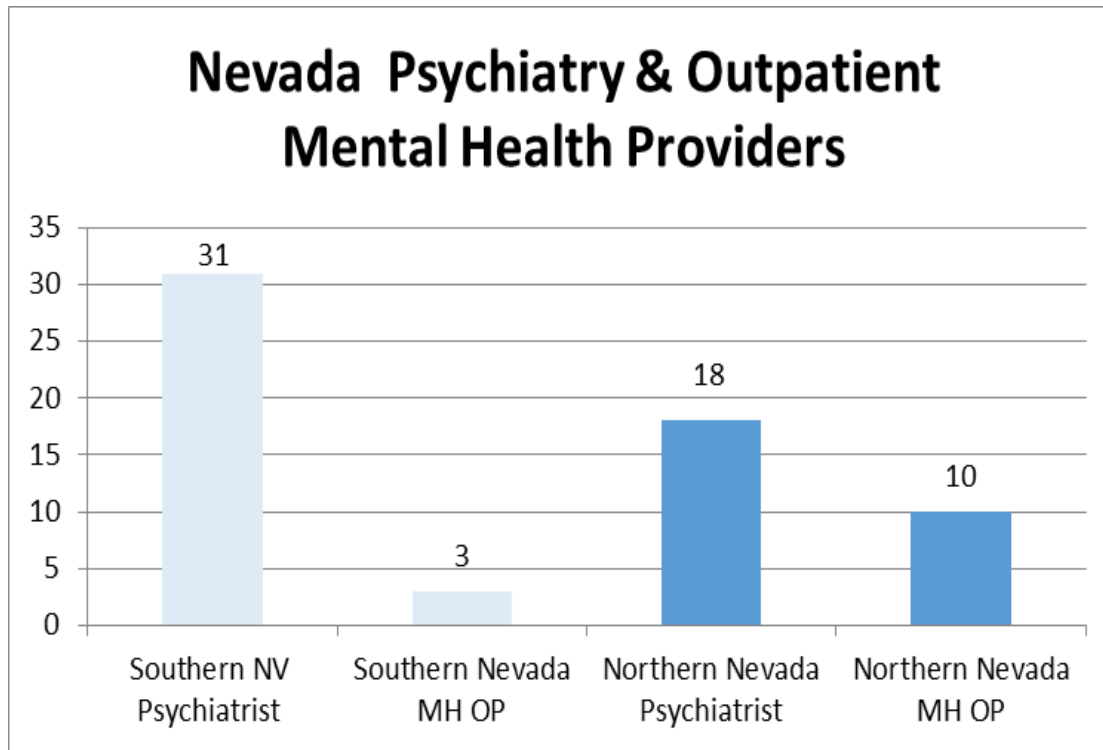
Clark



Washoe



BH Provider – New Member appointments

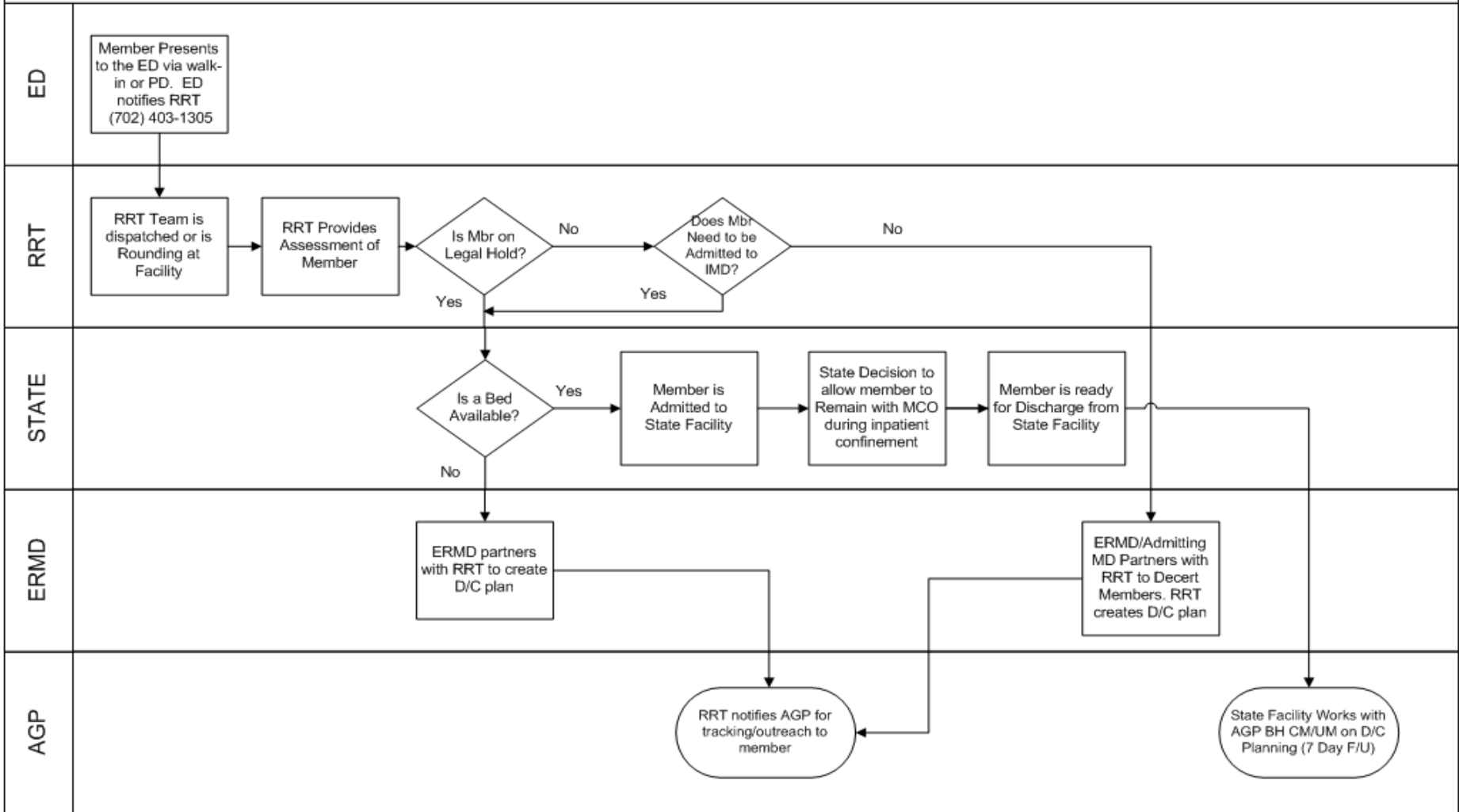


Average New Patient Wait Times in Days

- North 9 agencies with 14 prescribers (Psychiatrist, NP, PA)
- South 8 agencies with 18 prescribers (Psychiatrist, NP, PA)

Nevada BH ED Process Flow

<Nevada Behavioral Health ED Process>



Rapid Response Team (RRT)

Harmony assessed 98.8% of AGP patients in ER

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Total
AGP Southern members in ED	71	63	69	76	94	82	86	90	83	714
Members Diverted	6	5	2	9	11	23	24	23	21	124

Partnership and Solutions

- Behavioral Health Team
 - State collaboration and partnering on care coordination OP BH
 - Facility meetings
 - Dr. Green & Brandi Johnson meetings
 - ER Diversion workflow
 - D/C planning
 - SED/SMI policy & workflow
 - Telemedicine
 - IMD
- Behavioral Health Contracting Strategy
 - Network
 - Psychiatrist, Psychologist
 - Specialty providers i.e. eating disorders and ABA
- Case Management(CM)
 - CM and Coordination with Rawson Neal, State Hospital
 - SUD CM Program
 - First time admitters
- SAPTA providers
 - SAPTA Task Force
 - Provider Forum/Training
- PC-INSITE
- Inpatient Units
 - Additional inpatient psych bed

Challenges and Recommendations

